



2019 Response Data

I. Busiest days in 2019

Day	Date	Responses
Wednesday	June 5, 2019	28
Monday	April 15, 2019	27
Wednesday	November 20, 2019	24
Friday	December 13, 2019	24
Wednesday	November 6, 2019	23
Thursday	April 25, 2019	23
Sunday	October 13, 2019	23

II. Call Volume - 2019

1. Emergency Responses in 2019 – 4,430
2. 5.1% increase in call volume from 2018 to 2019
3. Nearly 19% increase in call volume since 2015

III. Time of Day - 2019

1. 63% of all emergency responses occurred between 6am – 6pm
2. 37% of all emergency responses occurred between 6pm – 6am
3. Busiest hours: 11:00 am – Noon & 3:00 pm – 4:00pm (264 calls)
4. “Slowest” hour: 2:00 am – 3:00 am (71 calls)

IV. Monthly Totals - 2019

1. Busiest Month: October (411 calls)
2. “Slowest” Month: January (341 calls)

V. Daily Totals - 2019

1. Busiest Day of the Week: Tuesday (680 calls)
2. “Slowest” Day of the Week: Saturday (580 calls)

VI. Station Totals - 2019

1. Station #1 – 2,670 (60.3% of total calls)
2. Station #2 – 1,196 (27% of total calls)
3. Station #3 – 564 (12.7% of total calls)

VII. Types of Calls – 2019 (% Changes from 2018)

1. 5.4% increase in medical responses (2,679 in 2019)
2. 12% increase in motor vehicle crashes (460 in 2019)
3. 3.6% increase in all types of fires (303 in 2019)
4. 17% increase in smoke detector service calls (212 in 2019)
5. 2% increase in fire alarm activations (438 in 2019)